



## QA Call Review

EMS Agency = General EMS Agency And  
Final Infractions Med Dir = 3 - Medium Probability of an Adverse Outcome  
And Nature of Call = <All values> And  
Skill Level of Call = <All values> And Run Number = 16-161745 And  
Date of Call Between 10/01/2016 And 10/30/2016 And  
State Medic Number = <All values> And technician = 1

### General EMS Agency

888888

Smith James

#### Call Demographics

Run Number: 16-161745

Date of Call: 10/19/2016

Sex of Patient: M

Patient Age: 0 years months

Nature of Call: Behavioral Emergencies Call

Disposition: Medical

Response Time: 4 On-Scene Time: 31

Hospital Destination: General Memorial Hospital

#### Documentation

SOAP/IEA Format Used:	Yes	Medications Recorded:	True	Medical Control Recorded:	False
Complete Assessment:	False	Past Medical History Recorded:	True	Stroke Protocol Used:	N/A
Vital Signs Recorded:	True	Times recorded in Flow Chart:	True	ECG Strip Attached to PCR:	False
Allergies Recorded:	True	Medical Control required:	False	ECG Interpretation Correct:	

12 Lead ECG Attached to PCR: No

**Auditor's Infraction:** 3 - Medium Probability of an Adverse Outcome

**Reason for MD Review**

A blood glucose check was indicated for this patient, but not performed.

There is insufficient documentation of the PMH, Meds, or All to rule out hypoglycemia as the cause. There appears to be an assumption that an intoxicating beverage was the cause, but there is no information from the family on scene that the patient had in fact been drinking.

**Documentation Issues**

Patient age not documented in demographic box or narrative.

**Reviewer Comments**

See MD notes.

**Medical Director's Comments:**

A blood glucose is indicated in this patient. Please do not assume the possibility of ETOH on board is the cause of the issue here. Please review auditor notes with provider and will then re-review.

**MD's Infraction** 3 - Medium Probability of an Adverse Outcome

**Follow-up Action** Forwarded for IMMEDIATE Follow-up (scored 3 or 4)

**Physician** Jones, Robert

**Date of Completion** 11/04/2016