



## Agency Infraction Report

EMS Agency = General EMS Agency And  
Date of Call Between 01/01/2016 And 12/31/2016 And  
Call Disposition = <All values>

### General EMS Agency

| Run<br>Infraction  | BLS<br>Infractions | BLS<br>Percentage | ALS<br>Infractions | ALS<br>Percentage | Total<br>Infractions | Total<br>Percentage | Goal               |
|--|--------------------|-------------------|--------------------|-------------------|----------------------|---------------------|--------------------|
| <b>0 - No Infraction</b>                                       | <b>243</b>         | <b>90.00%</b>     | <b>498</b>         | <b>75.68%</b>     | <b>741</b>           | <b>79.85%</b>       | <b>0 &gt; 85.0</b> |
| 1 - Documentation Error  | 16                 | 5.93%             | 113                | 17.17%            | 129                  | 13.90%              | 1 < 9.5%           |
| 2 - Protocol Deviation: Low Risk of Adverse Patient Outcome    | 10                 | 3.70%             | 46                 | 6.99%             | 56                   | 6.03%               | 2 < 4.0%           |
| 3 - Protocol Deviation: Medium Risk of Adverse Patient Outcome | 1                  | 0.37%             | 1                  | 0.15%             | 2                    | 0.22%               | 3 < 1.0%           |
| 3 - Protocol Deviation: Infraction Verified by MD              | 1                  | 0.37%             | 1                  | 0.15%             | 2                    | 0.22%               |                    |
| 3 - Protocol Deviation: Infraction Not Verified by MD          | 0                  | 0.00%             | 0                  | 0.00%             | 0                    | 0.00%               |                    |
| 4 - Protocol Deviation: High Risk of Adverse Patient Outcome   | 0                  | 0.00%             | 0                  | 0.00%             | 0                    | 0.00%               | 4 < 0.5%           |
| 4 - Protocol Deviation: Infraction Verified by MD              | 0                  | 0.00%             | 0                  | 0.00%             | 0                    | 0.00%               |                    |
| 4 - Protocol Deviation: Infraction Not Verified by MD          | 0                  | 0.00%             | 0                  | 0.00%             | 0                    | 0.00%               |                    |
|  | <b>270</b>         |                   | <b>658</b>         |                   | <b>928</b>           |                     |                    |
| <b>G&amp;A Performance Rating</b>                              | <b>94.52%</b>      |                   | <b>90.05%</b>      |                   | <b>91.35%</b>        |                     |                    |