



## Agency ALS and BLS Infraction Report

Run Infraction	Number of Infractions	Infraction Percentage	Agency Goal
<b>0 - No Infraction</b>	<b>7,792</b>	<b>60.68%</b>	<b>0 &gt; 85.0%</b>
1 - Documentation Error	4,388	34.17%	<b>1 &lt; 9.5%</b>
2 - Protocol Deviation: Low risk of adverse patient outcome	463	3.61%	<b>2 &lt; 4.0%</b>
3 - Protocol Deviation: Medium risk of adverse patient outcome	160	1.25%	<b>3 &lt; 1.0%</b>
3 - Protocol Deviation: Infraction Verified by MD	158	1.23%	
3 - Protocol Deviation: Infraction Not Verified by MD	2	0.02%	
4 - Protocol Deviation: High risk of adverse patient outcome	39	0.30%	<b>4 &lt; 0.5%</b>
4 - Protocol Deviation: Infraction Verified by MD	39	0.30%	
4 - Protocol Deviation: Infraction Not Verified by MD	0	0.00%	

**Total Calls Reported:            12,842**

### Girard & Associates Overall Performance Rating

**81.08%**